MISSION STATEMENT
To improve healthcare quality and costs for the vulnerable in our community through data integration and care coordination.

NEWS HIGHLIGHTS
• RoS: Review of Systems podcast with David Buck, MD, MPH, addresses care for high-need, high-cost patients and highlights PCIC’s efforts to overcome system barriers like transportation and appointments through technology and unified care plans. Listen Here: http://bit.ly/2nFJSHD

• Deloitte Center for Health Solutions: Life Sciences & Health Care Blog; “Health systems are evolving and advancing their strategies to address social determinants of health,” by Doug Beaudoin. View Here: http://bit.ly/2noGpel


HUMANS OF HEALTHCARE
Client Success Story: Ms. Loretha
An extreme utilizer of Emergency Medical Services (EMS) calls and transports, Ms. Loretha felt powerless managing her health. Struggling to manage COPD, anxiety, depression, and chronic headaches, she felt trapped - afraid to go outside for fear of exacerbating her COPD. Fortunately, Patient Care Intervention Center (PCIC) identified her through fire department data as a high need, high cost patient, and intervened coordinating health and social care, providing advocacy, building trust, and linking her to a provider.

When our team first started working with her, she could not walk the length of her driveway without becoming short of breath. Upon successful graduation after six months of our Intensive Case Management program, she is now proud to say she can coordinate her own care. Dreams have become reality because Ms. Loretha can run around outside with her grandchildren without becoming short of breath.
Medicaid covers nearly 4.8 million people in the state of Texas (1). However, from 2000 to 2014, the percent of Texas physicians who accepted new Medicaid patients plummeted from 67% to 37%, with only 26% of non-surgical specialists accepting new Medicaid patients (2).

Sources:
(1) The Henry J. Kaiser Foundation, Medicaid in Texas http://kaiserf.am/2nSCit4
(2) Van Ramhorst, Texas Human and Health Services: Improving Physician Participation in Medicaid http://bit.ly/2opu4Xn